

Castle, Hyson Green & Arboretum and Radford Area Committee - 16 December 2020

Title of paper:	Ward Performance Report	
Director:	Andrew Errington Director of Community Protection	Wards affected: Castle Hyson Green & Arboretum Radford
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Date of consultation with Portfolio Holder	Not Applicable.	
Relevant Council Plan Key Theme:		
Nottingham People		X
Living in Nottingham		X
Growing Nottingham		X
Respect for Nottingham		X
Serving Nottingham Better		X
Summary of issues (including benefits to citizens/service users):		
This report focusses on current priorities and issues facing the three wards, Castle, Hyson Green & Arboretum and Radford and gives details of forthcoming events and activities. It also highlights the latest issues now being addressed through regular Neighbourhood Action Team (NAT) meetings.		
Recommendation:		
1	To note the progress on ward priorities and other supporting information, including the issues being addressed by each Neighbourhood Action Team, and upcoming opportunities for citizens to engage (appendices 1,2 and 3).	

1 Reasons for recommendations

- 1.1 Each ward has agreed priorities, which link to the City Council's current ambitions contained in the latest City Council Plan 2019-2023. Actions for each priority are developed and led by appropriate service teams and partnerships. These priorities are updated for each Area Committee, taking into account discussions at NAT meetings and various groups and activities involving Councillors, residents and local groups.
- 1.2 The events and activities detailed in the report take into account the work undertaken by Neighbourhood Development Officers (NDO's) with partner organisations within the wards. It shows the range of activity in place across the neighbourhoods to improve social cohesion and tackle priorities at a ward and area level.

2 Background (including outcomes of consultation)

- 2.1 Each ward manages a set of priorities and key issues through regular meetings of the NAT. These meetings are led by NDO's and supported by core partners including: Nottingham City Homes (NCH), Neighbourhood Policing, Community Protection, Early Help, City Services/Waste Management, Fire and Rescue Service, Employment and Skills and Health.
- 2.2 Ward Councillors are also invited to participate in these meetings.
- 2.3 Ward priorities are identified through a range of sources including Citizens, Councillors, Partners and Officers and current issues will be updated for each area committee.
- 2.4 Area Committee Chairs will be invited to review the latest Ward Reports to ensure that the format is accessible for Councillors and community representatives and that there is sufficient consistency across all areas.
- 2.5 The current individual Ward Priorities, Key Issues and Opportunities for Engagement for Castle, Hyson Green & Arboretum and Radford are shown in Appendices 1, 2 and 3 respectively and will be updated for each Area Committee.

3 Other options considered in making recommendations

- 3.1 None.

4 Finance comments (including implications and value for money/VAT)

- 4.1 None.

5 Legal and procurement comments (including risk management issues, and legal, Crime and Disorder Act and procurement implications)

- 5.1 None.

6 Strategic Assets & Property colleague comments (for decision relating to all property assets and associated infrastructure) (Area Committee reports only)

- 6.1 None.

7 Equality Impact Assessment (EIA)

- 7.1 EIA is not required as this is not a new or changing policy, service or function. Appendices 1, 2 and 3 highlight the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods

8 List of background papers other than published works or those disclosing confidential or exempt information

- 8.1 None.

9 Published documents referred to in compiling this report

- 9.1 None.

Appendix 1 – Hyson Green & Arboretum Ward – Priorities

Neighbourhood Nottingham

Priority	Progress since last area committee	Lead
<p>Improve the visual appearance of the Ward.</p> <ul style="list-style-type: none"> • Deep Cleans (Minimum 1 per month) • Reduce fly tipping/litter • Reduce dog fouling • Reduce bins on Street <p>Attain a 4* rating by NCH tenant inspectors (The rating now includes opportunities for involvement, partnership working alongside the cleanliness of the estate above the city Cleansing score of 86)</p>	<p>July – September Areas Deep Cleaned:</p> <ul style="list-style-type: none"> • Bridlington Park, Gregory Boulevard, Southey Street, Colville Park and Mount Hooton and Hardy Street, have all been deep cleaned this quarter. Unfortunately, City services, capacity is still reduced, to only delivering litter picks of main roads, the removal of fly tips and basic street cleansing. Staff are still supporting waste management to ensure the bins were emptied. (As they are required to maintain social distancing. Plus a number of staff have been off due to Covid 19.) This loss of service provision across the ward has led to an increase of resident complaints, in relation to the overall cleansing of the ward. A number of plans are being developed with all of the key stakeholders to help resolve the issues going forward. • Forest Rec, on-going drug/Alcohol related waste being left on site and ASB. There has been an increase of prostitution due to people having a reduction of salaries or simply losing their jobs. • There has been an increase of rough sleepers across the ward. Some people have been displaced from the city centre. As hotels who were providing accommodation during to the lock down are no longer providing support for 	<p>Street Scenes</p> <p>Neighbourhood Management</p> <p>Nottingham City Homes</p> <p>HMO Team</p> <p>Community Protection</p>

	<p>rough sleepers.</p> <ul style="list-style-type: none"> • Peppers Gardens was re-opened in August. There has been a slight reduction of drug/Alcohol related ASB issues onsite. The Police have put in extra patrols and social distancing laws can be used to disperse people gathering. Enforcement agencies have increased action on site, using a Section 4 Public Order for begging, to remove perpetrators. (Using operation's OP NAVARESE and OP TEAL). • Kirkstead Street – The 1100 bin was removed. This has led to a major reduction of fly tipping at the entrance of the Park. • Caulton Street, Belper Road, Hawsley Road and Bentinck Road continue to be ASB hotspots for fly tipping. Due to overflowing business/residents bins and black bags being fly tipped on street next to the bins. Street Scenes, the CPOs and waste management officers have completed 1 monthly bin audit to ensure residents and businesses know how to dispose of their waste appropriately. In addition, they will continue to check people have the correct number of bins to resolve this issue long term and number bins. • The student areas are still experiencing issues with bins on street and contaminated bins. Especially on Cromwell Street, Portland Road, Addison Street and Alpha Terrace, CPOs were asked to prioritise these streets for enforcement action. This is ongoing, there was a ward walk that took place with the Portfolio holder Cllr Khan. 	
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	<ul style="list-style-type: none">• The Arboretum Rec was regularly being strewn with litter and debris from portable barbeques, allegedly left by students once the bins were full. In addition, the Arboretum Bands Programme, increased noise complaints from residents. It has been agreed that local councillors should be made aware of any requests to use this space again for live bands, in order to ensure consultation with local residents and reduce complaints.• The student officer is liaising with both of the universities to deliver proactive actions. To ensure a reduction of noise complaints, if there is another lock down. Plus develop a process to deal with any student related, eventualities quickly.• Fly tipping, x 0 removed year to date (YTD). No data provided for second quarter.• Dog fouling incidents reported YTD- No data provided for second quarter.• Graffiti removed x0 year to date (YTD) - No data provided for second quarter.• The cleansing score rating (city average is 86.)- No data provided for second quarter.• Monthly ward walks X1 were delivered, attended by Cllrs up to September. The Arboretum	
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	<p>Working Group x2, continued with officers/partners, who were social distancing.</p> <p>(Stats are taken from the Sept 2020 Crime Drug Partnership NAT Report)</p>	
<p>Promote community cohesion</p> <ul style="list-style-type: none"> • Increase participation and Volunteering • Deliver activities/events. <p>(Ward Pledge: Work with community groups to promote community cohesion, awareness of local initiatives and sustainable communities)</p>	<p>July – September</p> <ul style="list-style-type: none"> • The Arboretum Residents and Tenants Association, met x3 to discuss student noise/parties, drug/alcohol abuse and prostitution in the area. A number of plans were put in place by NTU and the NPT, to resolve the issues. • Residents' complaints increased as they expressed a need for improved street cleaning, especially at Addison Street, Colville Street, Alpha Terrace and Newstead Grove and Cromwell Street. As part of the "Autumn big Clean" these streets will be targeted for a deep clean. CPOs have been asked to increase enforcement to reduce fly tipping and get all bins off street. • St Pauls and Pleasant Row Tenants Residents Association, met 1x during this period. Their focus was to reduce ASB fly tipping/ litter and remove the displaced street drinkers/drug abusers from the corner of their street and the alleyway behind Ladbrokes. • The process has been put in place to reinstate the CCTV camera on St Pauls Avenue. The being another tool to aid the detection of perpetrators of increasing ASB/crime. • Hyson Green Youth Club developed and 	<p>Neighbourhood Management</p>

	<p>delivered a hot luncheon service, for isolated members of the community working in partnership with the Marcus Garvey Action Group. With a limited number of free meals for the elderly on low income or who could not get out to shop or unable cook for themselves. The service will be limited after September.</p> <ul style="list-style-type: none"> • The Mount Zion Church/Himmah food banks continue to support, the vulnerable, homeless and low income families in the ward. • The Vine Community Centre, continued to deliver, hot meals and a befriending service, for isolated people in the ward. (Supported by councillor funds). The food provision stopped in September due to the lack of funds. • The Matthew project was opened to provide another food bank in the ward, from the All Saint Church. They will support anyone in the community without a formal referral on a low income. This project is planned to be a long term resource. (Supported by councillors funds) 	
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Safer Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
(Ward Pledge: Raise the quality of private and rented housing by identifying rouge land lords by taking action against them.)	<ul style="list-style-type: none"> • The trend for September shows burglary residential has decreased 25%. There were 80 incidents YTD. 	Police

	<ul style="list-style-type: none">• Operation Graduate continues in the student areas until the end of October. The HMO team is being made aware of potential poorly managed properties. In order, for them to take action against the landlords. <p>For example, the footpath that leads to the alleyway behind the houses at Birkin Avenue still requires a gate to be installed to reduce crime/ASB. (On hold due to lock down restrictions) In addition, a garden wall has fallen down into the alleyway which needs to be fixed before work can commence. The CPOs are chasing this up, as it has health and safety implication.</p> <p>(Stats are taken from the Sept 2020 Crime Drug Partnership NAT Report)).</p>	
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<p>Reduce violent crime in the ward (by 20% per annum noted in the City Plan)</p> <ul style="list-style-type: none"> • Raise awareness of Domestic Violence • Reduce Anti- Social Behaviour relating to Alcohol/Drug use on street. <p>(Ward pledge: Reduce anti-social behaviour in the ward by working with the Police, CPO's and Council's Licensing team)</p>	<ul style="list-style-type: none"> • The trend for September, shows violence has decreased during this period by 1% YTD. There were 578 incidents, 2020/21. • The trend for this period shows, a 6% decrease of reported domestic violence, 160 incidents YTD. • The trend shows, alcohol offenses of 220 incidents which is a 31% increase of offences YTD 2020/21. Compared to 168 incidents in 2019/29 YTD. • ASB Noise - The trend shows, noise offenses of 327 incidents which is 118% increase of offences YTD 2020/21. Compared to 603 incidents in 2019/20 YTD. <p>(Stats are taken from the Sept 2020 Crime Drug Partnership NAT Report)</p>	<p>Police</p> <p>Community Protection</p>
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Families Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Lead	Progress since last area committee
<p>Increase participation of families in local activities in the ward</p> <ul style="list-style-type: none"> • Promote play and youth activities • Create opportunities for families to come together at community events • Keeping children and young people safe 	<p>For July- September;</p> <ul style="list-style-type: none"> • Citywide activities timetables for term time and school holidays were available on the Ask Lion website. • Play and Youth workers, recognising early signs and using the referral pathways, egs CAMHS, YOT, YPP, Children Family direct, CSE 	<p>Children and Families team.</p>
<p>Children and Families to deliver key themed priorities across the ward;</p> <ul style="list-style-type: none"> • A learning City. • Resilience in children, families and communities. • Healthy minds and relationships. • Keeping children and young people safe 	<ul style="list-style-type: none"> • Provide activities / projects to support and develop Children & Young in 2019/29 : • Physical activities • Emotional wellbeing / Mental health / self-help Support • Identifying positive healthy relationships • Social media • Drugs and alcohol • Challenging behaviour • Knife crime/ criminal exploitation • Delivery of citywide activities to promote integration • Play and Youth workers, recognising early signs and using the referral pathways • Deliver programmes that support independence, emotional wellbeing. • Children and young people staying safe in their community and online 	

<p>(Ward Pledge: Regenerate Kirkstead and Bridlington Parks then source funding for the redevelopment of other Pocket Parks.)</p>	<ul style="list-style-type: none"> • Support young people with information on education, employment and training to • To provide information, research time and signpost young people to information and other services that support development and learning. <p>During July – September, most direct youth sessions were cancelled due to the need to social distance. Venerable families were identified and targeted for a visit each week from a youth worker. Families were also supported with children’s activity packs. In addition, families were assisted to access the food voucher scheme and local food banks. In September, limited face to face sessions took place from the Mary Potter Centre.</p> <p>Kirstead Park –The site continues to generate a large number of resident complaints, regarding ASB due to the lack of social distancing. There is a need for outreach youth sessions to take place, as young people are gathering. However, this intervention cannot take place due to the government covid guidelines.</p>	
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Health Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
Raise awareness of specific health issues in the local community to improve health & wellbeing	<ul style="list-style-type: none"> • Framework provides a substance misuse service for homeless individuals in the Ward. The team manage a detox bed for Nottingham City 	<p>Framework</p> <p>Police</p>

<ul style="list-style-type: none"> • Increase use of local drug/alcohol services • Healthy lifestyles • Domestic violence 	<p>residents. A purpose built property is located on Ortzen Street. There is capacity for 20 residence using the facility and a NHS short-term placement. The facility is running at full capacity.</p> <ul style="list-style-type: none"> • Domestic Violence - Awareness raising information/training opportunities continue to be provided on line and information is placed on the ward Facebook page. • Public Health to report annually at Area 4 Committee, a new date to be confirmed. 	<p>Community Protection Neighbourhood Management</p>
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Working Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
<p>Jobs and training initiatives identified by Castle Cavendish.</p> <p>Promote Work Clubs in the ward. <i>(Nottingham Regeneration Strategy)</i></p>	<ul style="list-style-type: none"> • The number of people claiming unemployment benefit in the ward during September, were 7531 which is an increase of 247% YTD. • The Central Employment and Skills Area 4 & 5 Partnership met once this period, to develop a delivery strategy to increase training and long term Job opportunities in the ward. <p>(Stats from CDP Sept 2020 CDP NAT Report)</p>	<p>Castle Cavendish. NCC – Employment and Skills</p>

List of key current issues (taken from latest NAT Review)

- Reduce ASB at Kirkstead Park, Bridlington Park, Cricketers Pub and St Peters Park.
- Reduce overall crime and ASB in the ward especially noise related ASB Student related.
- Sustain and increase youth diversionary activities.
- Improve cleaning at on all of the main arterial routes into the city centre, shopping areas and car parks.
- Promote Small Steps Big Changes.
- Increase recycling; encourage residents to remove bins from streets identified at the NAT as hotspot areas and improve general cleansing of residential streets.

Opportunities for citizens to engage - forthcoming dates of events and activities;

- **Coffee Morning** – Wednesdays, 10am at the Mary Potter Centre. (Check on line)
- **St Pauls and Pleasant Row Residents** - Meeting every 2nd Tuesday of the month. (Socially distanced meetings).
- **Ward Walks** – (Residents unable to attend due to the need to social distance).
- **Homework Club** – Hyson Green Library, Term time at 3.30pm. (Check on line).
- **Tots Time** - Hyson Green Library, every Wednesday at 10.30am – 11.15 am. (Check on line).
- **Conversation Class** – Hyson Green Library, every Friday Term Time. (Check on Line)
- **Job Club** – Hyson Green Library every Monday, 2- 4pm. (On line service should be resumed)
- **Park Run** – Forest Recreational Ground Saturday Morning (Check on line for date to resume this activity).

- **Hyson Green Youth Club** - Tuesday evening session 5.30-7.30pm, 11-15 year olds -this is open to all young people in the area.(Check on line).
- **Take one Studios** – Youth & Dance/drama facilities (Check on line)
- **The Vine Community Centre** – Befriending service (Check on line)

Appendix 2 – Radford Ward – Priorities

Neighbourhood Nottingham

Priority	Progress since last area committee	Lead
<p>Improve the visual appearance of the Ward.</p> <ul style="list-style-type: none"> • Deep Cleans (Minimum 1 per month) • Reduce fly tipping/litter • Reduce dog fouling • Reduce bins on Street • Operation Graduate <p>Attain a 4* rating by NCH tenant inspectors (The rating now includes opportunities for involvement, partnership working alongside the cleanliness of the estate above the city Cleansing score of 86)</p> <p>(Ward Pledge: Maintain levels of street cleaning and concentrate efforts to crack down on fly-tipping, litter and bins on streets)</p>	<p>Areas Deep Cleaned:</p> <ul style="list-style-type: none"> • Lenton triangle area – 2 streets every month starting at Canning Circus end • No ward walks have taken place due to COVID shutdown • Complaints of general rubbish increased during lockdown along Alfreton Road and Radford Boulevard corridor • Bins usage promoted by CP • Dog fouling on Independent Street continues to be a challenge – clean ups and dog ops continue • Fly tip investigations have been pursued through the autumn as this continues to be a problem but reduced from the peaks of the summer • Tasking to look at trade bins on the street along Alfreton Road corridor and call meeting with relevant partners <p>(Stats are taken from the October 2020 Crime Drug Partnership NAT Report)</p>	<p>Street Scenes</p> <p>Neighbourhood Management</p> <p>Nottingham City Homes</p>
<p>Work with student stakeholders, Community Protection and Cleansing to address parking,</p>	<ul style="list-style-type: none"> • We utilise the Code of Conduct for the University and students, whereby students 	<p>Community Protection, University of</p>

<p>noise and waste issues in student area</p> <p>(Ward Pledge: Work with local residents and Traffic Management to deal with traffic safety concerns and inconsiderate parking)</p>	<p>who are issued a CPNW are also subject to disciplinary action.</p> <ul style="list-style-type: none"> • Ongoing inspections of properties in the Lenton Triangle to identify waste issues and either refer to Cleansing to remove or Community Protection to enforce. • Operation Corridor to provide a dedicated high visibility Community Protection patrols on Friday and Saturday nights till 4.00 am from September as students start to return for new academic year. • The ASB car is staffed by PCSO and CPO to maximise powers. It operates evenings and is tasked to all ASB jobs. • Parking restrictions completed on around the Bloomsgrove Road Industrial Estate. • Salisbury Street parking and junction protection scheme complete. • Following COVID 19 lockdown All Souls Church, Mount Zion and Himmah plus other organisations and individuals provided support for shielding and vulnerable members of the community 	<p>Nottingham Nottingham Trent University Cleansing, Traffic Management and The Police</p>
<p>Prune/ Remove trees in problem places and introduce replanting schemes in more suitable places</p>	<p>None this quarter</p>	<p>Tree Services</p>
<p>Promote a sense of identity for the Ward and develop activities that contribute to the</p>	<ul style="list-style-type: none"> • Partners and NCC working in establishing Area Partnerships 	<p>Neighbourhood Management, Primary</p>

building of strong cohesive resilient communities, where people feel they belong.	<ul style="list-style-type: none"> • Welcome to Radford signs to be erected Dec 2020 	
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Safer Nottingham

Priority	Progress since last area committee	Lead
Reduce antisocial behaviour, burglaries and vehicle crime	<ul style="list-style-type: none"> • Operation Corridor continues throughout term time • Crime prevention advice with Safer Housing team to be given out during student welcome period • Late night patrols in the Lenton Triangle during term time. The ASB car is staffed by PCSO and CPO to maximise powers. It operates in the evening and is tasked to all ASB jobs. • ASB has continued to be a high profile problem particularly in the Lenton Triangle. Universities and CP worked in partnership to highlight issues and take action where necessary. • CCTC cameras relocated in line with new issues identified through the NAT. CCTV camera has had a major impact in reducing asb at a particular hot-spot. • Victim based crime down 2% year to date 	Police, Community Protection, Universities, Neighbourhood Management

<p>(Ward Pledge: Strengthen and support our local communities to keep them safe and work with the Police and Community Protection to reduce crime and anti-social behaviour)</p>	<ul style="list-style-type: none"> • Theft down 33% and burglary down 41% year to date during the COVID 19 lockdown • ASB of all types has increased substantially in the period following the lockdown and is a focus of the beat team • Hate crime has doubled in this period • Domestic violence increased by 23% <p>(Statistics from the October 2020 Crime and Drugs Partnership NAT Report)</p>	
<p>Improve traffic flow and safety in the Ward</p>	<ul style="list-style-type: none"> • Residents Parking Scheme for Argyle Street and Clifford Street area complete. 	<p>Traffic Management</p>

Families Nottingham

Priority	Lead	Progress since last area committee
<p>Increase the provision and delivery of events in the Radford area.</p>	<ul style="list-style-type: none"> • Due to COVID 19 lockdown, no events were delivered during this period. • Following representation from pupils from Radford Academy, plans long term improvement of the Forster Street Play Area 	

(Ward Pledge: Improve local parks, play areas and youth provision)	<p>are being planned. Bid to WREN for funding approved. Contribution from ACF agreed and works likely to start on site in March 2021</p> <ul style="list-style-type: none"> • Advent calendars provided to all primary school children in Radford • Parks are leading on a programme of improvements to parks in the area including Forster Street Play Area 	All
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Health Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
Improve the health of older people in the ward and Support Ageing Well in Nottingham		Health, Neighbourhood Management
Improve facilities and promote use of parks and open spaces for physical activity.		

Working Nottingham

Priority	Progress since last area committee	Lead
<p>Raise awareness and signpost to services available to support and access jobs, skills and employment opportunities</p> <p>(Ward Pledge: Support schemes which give local people opportunities for training and employment)</p>	<ul style="list-style-type: none"> • Area 4 and 5 Employment Partnership has been developed to co-ordinate the offer • Jobs advise session to run at coffee morning at Mellers School • The lockdown will result in steep climbs in the unemployment rate and The Employment and Skills Area 4 and 5 	NCC/ NDO/Castle Cavendish/NG7

	Partnership are producing plans to meet this challenge <ul style="list-style-type: none"> • Number of people claiming unemployment benefit in Radford went up from 540 to 870 from February 2020 to May 2020 	
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List of key current issues (taken from latest NAT Review)

- Parking issues on Blooms Grove Industrial Estate – Parking restrictions being complete to reduce parking from Radford Mills development blocking access.
- Cleanliness issues across the Ward continue to be challenging with reports of rubbish and flytips increasing during the summer and autumn.
- ASB continues to be challenge and the beat teams continue to target resources on the problem areas.

**Opportunities for citizens to engage - forthcoming dates of events and activities;
None are planned currently due to COVID 19.**

Appendix 3 – City Centre Management Actions

Action	Current Status	Lead
<p>Covid-19 response – closure and re-opening of City Centre and general</p>	<ul style="list-style-type: none"> • 188 Covid business compliance visits undertaken by CPOs with further 96 service requests undertaken by Food Health and Safety teams. • Installation of welcome back and safety messaging, including keep left pavement markings and will be refreshed in due course. • Pedestrianisation of Hockley streets between hours of 11.00 am- 6.00am to facilitate greater use of outdoor space by businesses and support social distancing. This has been extended on a temporary basis until the end of March 2021. • Pedestrianisation of St James Street from the Market Square to Maid Marian Way being looked in too. • Introduction of free fast track licensing scheme for the authorisation of external seating areas to support – this total is now at 46 a further 12 from the previous committee. • Winter Wonderland has been officially cancelled for 2020. 	<ul style="list-style-type: none"> • Various including <ul style="list-style-type: none"> Community Protection City Centre Mgt team CPOs Street Scene Highways/Traffic Management Events team
Action	Current Status	Lead

	<ul style="list-style-type: none"> • Installation of 6 new temporary cycle racks to support those cycling into the city centre – located on Smithy Row, Pelham Street, Carlton Street, Lister Gate x 2; St Peter’s Square. • Tranche 2 will see further cycle racks adding to Burton Street/TK Maxx, King Street, Trinity Square, Theatre Royal. • Deep cleansing of all City Centre streets and street furniture throughout pandemic and on-going. <p>OMS water feature turned off to prevent risk of non-socially distanced use during hot weather. New safety signage also installed.</p>	
CPO Enforcement Actions – Q1 Jul-Oct	<ul style="list-style-type: none"> • FPNs 195 • PSPO Warnings 190 • Waste/Fly-tips 304 • Begging/Rough sleeping 1082 • Taxi enforcement 7 • First Aid 106 • Noise 78 	<ul style="list-style-type: none"> • Community Protection (CPOs)
Monthly city centre multi agency walkabouts to identify and address environmental and amenity issues (Castle Ward Councillors included)	<ul style="list-style-type: none"> • Since last Area Committee in September 2020 two walkabouts undertaken post Covid (Market Square and Hockley). • Walkabouts have been less frequent due to the changes in restrictions from Central Government. 	<ul style="list-style-type: none"> • Community Protection (City Centre Management)

Action	Current Status	Lead
Repair/Refurbishment of Old Market Square terraces	<ul style="list-style-type: none"> • Repairs to South terrace completed July 2020 following release of COVID restrictions. • Repairs to North terrace to be commenced early 2021 	<ul style="list-style-type: none"> • Highways Infrastructure
Planting of Council House balcony/Refresh of Old Market Square terrace planting	<ul style="list-style-type: none"> • Spring/summer planting of front Council House balcony completed in July 2020. Autumn planting to follow when appropriate. • Remedial planting required for OMS terraces to be identified. • Remedial care programme in place for two Ginko trees within Old Market Square planters Identify additional in fill planting required in OMS terraces and complete Spring 2021. (Long Row). 	<ul style="list-style-type: none"> • Neighbourhood Services (Street Scene)
Big Belly Bin replacement	<ul style="list-style-type: none"> • 96 new “touch free” bins installed in City Centre to replace Big Belly Bins. • 22 new recycling bins also installed in city centre. 	<ul style="list-style-type: none"> • Neighbourhood Services (Street Scene)
City Centre Trees – Stump removal and replacement, removal of redundant tree guards, remedial work to tree grills	<ul style="list-style-type: none"> • 15 x City Centre tree stumps removed. 	<ul style="list-style-type: none"> • Neighbourhood Services (Tree Services)

	<ul style="list-style-type: none"> • 21 trees new and replacement trees planted in city centre. • Work on-going to install tree grills and tree guards. 	
Action	Current Status	Lead
Develop engagement programme with City Centre residents	<ul style="list-style-type: none"> • Work on-going to identify apartment blocks with management committees, and other areas of high residency. This has been disrupted due to COVID restrictions. 	<ul style="list-style-type: none"> • City Centre Management/Castle Ward NDO